Hard Drives Check Procedure

- 1. Connect a drive to they system that is known to be functional.
 - Wait until the drive is stable. In majority of the cases the LED follows the logic shown below:
 - SAS drive RED LED is on/steady (not blinking)
 - SATA drive RED LED is off
 - FC drive RED LED is on/steady (not blinking)
 SCSI drive RED LED is off
- 2. Confirm that the drive is listed.
- 3. Remove and insert another drive or another bay.
- 4. Repeat on other bays.
- 5. If something is still not detected properly, it is possible that a controller card (HBA) is likely not seated.
- 6. If there are still problems, take a picture/screenshot of the situation, and contact Blancco Technical Support.