

Hard Drives Check Procedure

1. Connect a drive to the system that is known to be functional.
 - Wait until the drive is stable. In majority of the cases the LED follows the logic shown below:
 - SAS drive – RED LED is on/steady (not blinking)
 - SATA drive – RED LED is off
 - FC drive - RED LED is on/steady (not blinking)
 - SCSI drive – RED LED is off
2. Confirm that the drive is listed.
3. Remove and insert another drive or another bay.
4. Repeat on other bays.
5. If something is still not detected properly, it is possible that a controller card (HBA) is likely not seated.
6. If there are still problems, take a picture/screenshot of the situation, and [contact Blancco Technical Support](#).