

Starting Blancco Drive Eraser Image Configuration Tool service stops the Management Console service (or vice versa)

If it seems that starting the Blancco Drive Eraser Image Configuration Tool service stops the Management Console service (or vice versa), the problem can be with the current Java JRE version. This can of course happen only if both BDEICT and MC are installed on the same computer.

The solution is to update the Java JRE to the latest version. The latest releases of Java JRE 8 (and newer) should both work properly with the Blancco products.