

# Management Console

Managing every IT asset and verifying secure data erasure to adhere to data retention policies and/or regulatory requirements is a challenge for every IT professional. With Blancco Management Console, you can now manage all data erasure licenses, create and modify users and have complete visibility of erasure activities. And, your organization will benefit from a centralized point of data management control with 100% certified, tamper-proof audit reports.

- **Product name:** Blancco Management Console
- **Official Blancco web site link:** <https://www.blancco.com/products/management-console/>
- **API content:** [Blancco Management Console API documentation](#)
- **Instructional videos:** <https://www.blancco.com/resources/videos/>
- **Related Tools:** [Management Console Self-Diagnostics Tool](#)

Access to Product Manuals require customers to log into our [Support Portal](#)

## Knowledge Base articles

- ["The transaction log for database 'BMC\\_database' is full due to 'LOG\\_BACKUP'"](#)
- [Advanced troubleshooting for Blancco Management Console \(the log files\)](#)
- [Allgemeine Anweisungen für die Installation eines neuen SSL-Zertifikats auf dem BMC-Server](#)
- [Asian characters are not properly displayed during the installation phase](#)
- [Blancco Management Console 3.2.0 API and the request file structure change](#)
- [Blancco Management Console 4 service and Java related issues](#)
- [Blancco Management Console HASP and license related issues](#)
- [Blancco Management Console logging levels](#)
- [Blancco Management Console Self-Diagnostics Tool](#)
- [Blancco Management Console service doesn't start after running Windows updates.](#)
- [Blancco Management Console service doesn't start after running Windows updates.](#)
- [Blanccocloud Migration to cloud.blancco.com](#)
- [BMCSSL](#)
- [Building a network boot environment for Blancco Management Console](#)
- [Communication issues with Management Console 3.3.2 and Blancco 5 erasure software](#)
- [Die Ausführung eines Updates der Management Console schlägt fehl](#)
- [Do all users have to accept EULA before using Blancco Erasure Products?](#)
- [General instructions for installing a new SSL cert on BMC server](#)
- [HASP free Management Console license container clone protection in a virtual environment.](#)
- [I am trying to access the Blancco Management Console 4 page, but I am only seeing a blank page, what is wrong?](#)
- [Installing CA signed certificate to authenticate Management Console AD integration via LDAPS](#)
- [iPXE boot environment troubleshooting guide](#)
- [Is an empty database is required for a new Management Console installation?](#)
- [Is it possible to change the default communication port\(s\) for Blancco Management Console 4?](#)
- [Java 8 update 31 disables SSLv3 support](#)
- [Java 8 update 60 disables "RC4" cipher suites: Causes issues with Blancco erasure software and MC 3 communication](#)
- [Java JMX RMI accessible on Blancco Management Console server](#)

## Release notes

- [Blancco Management Console version 5.4.0 has been released!](#)
- [Blancco Management Console version 5.3.2 has been released!](#)
- [Blancco Management Console version 5.3.0 has been released!](#)
- [Blancco Management Console version 5.2.0 has been released!](#)
- [Blancco Management Console version 5.1.1 has been released!](#)
- [Blancco Management Console version 5.1.0 has been released!](#)
- [Blancco Management Console version 5.0.1 has been released!](#)
- [Blancco Management Console version 5.0 has been released!](#)
- [Blancco Management Console version 4.9.0 has been released!](#)
- [Blancco Management Console version 4.8.1 has been released!](#)
- [Blancco Management Console version 4.8 has been released!](#)
- [Blancco Management Console version 4.7.1 has been released!](#)
- [Blancco Management Console version 4.7 has been released!](#)
- [Blancco Management Console version 4.6.1 has been released!](#)
- [Blancco Management Console version 4.6.0 has been released!](#)
- [Blancco Management Console version 4.5 has been released!](#)
- [Blancco Management Console version 4.4 has been released!](#)
- [Blancco Management Console version 4.3 has been released!](#)
- [Blancco Management Console version 4.2.2 has been released!](#)
- [Blancco Management Console version 4.2.1 has been released!](#)
- [Blancco Management Console version 4.2 has been released!](#)
- [Blancco Management Console version 4.1.2 has been released!](#)
- [Blancco Management Console version 4.1 has been released!](#)
- [Blancco Management Console version 4.0.3 has been released!](#)
- [Blancco Management Console version 4.0.2 has been released!](#)
- [Blancco Management Console version 4.0 has been released!](#)

- Java JMX RMI ist auf dem Server der Blancco Management Console zugreifbar
- Logging in to MC 4 fails: "UserDetailsService returned null, which is an interface contract violation"
- Management Console 3.7.0 API
- Management Console 3.7.2 API
- Management Console 3.8.0 API
- Management Console 3.8.1 API
- Management Console 4.0.0 API
- Management Console 4.0.1 API
- Management Console 4.0.2 API
- Management Console 4.0.3 API
- Management Console 4.1.0 API
- Management Console 4.1.1 API
- Management Console 4.1.2 API
- Management Console 4.2.0 API
- Management Console 4.2.1 API
- Management Console 4.2.2 API
- Management Console 4.3.0 API
- Management Console 4.4.0 API
- Management Console 4.5.0 API
- Management Console 4.5.1 API
- Management Console 4.6.0 API
- Management Console 4.7.0 API
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- Management Console 5.0.0 API
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- Management Console 5.2.0 API
- Management Console 5.3.0 API
- Management Console 5.3.0 API
- Management Console 5.3.2 API
- Management Console 5.3.2 API
- Management Console 5.3.2 API
- Management Console 5.4.0 API
- Management Console Anbindung an externe Systeme
- Management Console integration to external Systems
- Management Console /
- Offline EMS license activation with Blancco Management Console
- Performing an upgrade/update of the Management Console fails.

- [Re-enable MC root admin after failed login attempts - Version 4.2.2 and older](#)
- [Reports are not displayed: "Server error while fetching reports"](#)
- [Troubleshooting HASP USB dongle related issues](#)
- [Two Way Communication: Setup Guide for Blancco Drive Eraser](#)
- [Unable to import report .xml file into BMC because report file is bigger than 10Mb](#)
- [WindowsBlancco Management Console](#)

## Recently Updated

[Troubleshooting HASP USB dongle related issues](#)

May 12, 2020 • updated by Niko Puruskainen • [view change](#)

[Management Console 5.4.0 API](#)

May 04, 2020 • created by Sami Purho

[General instructions for installing a new SSL cert on BMC server](#)

Apr 14, 2020 • updated by Hiroshi Tsurumaki • [view change](#)

[General instructions for installing a new SSL cert on BMC server](#)

Apr 09, 2020 • updated by Niko Puruskainen • [view change](#)

[Blancco Management Console service doesn't start after running Windows updates.](#)

Mar 09, 2020 • updated by Sami Purho • [view change](#)