

Drive Eraser

Blancco Drive Eraser allows organizations to securely erase sensitive data from HDDs and complex SSDs in desktop/laptop computers and servers in order to safely resell, repurpose, or dispose of drives. Through our patented SSD erasure process, organizations now have a secure method to wipe data on storage devices – regardless of underlying technology – in a cost-effective, secure and eco-friendly manner. Ensure your sensitive data has been permanently wiped from your IT assets with the most certified disk wipe software solution on the market, with a 100% tamper proof report.

- **Product name:** Blancco Drive Eraser
- **Official Blancco web site link:** <https://www.blancco.com/products/drive-eraser/>
- **Instructional videos:** <https://www.blancco.com/resources/videos/>
- **Related Tools:** [Blancco Drive Eraser Configuration Tool](#), [USB Creator](#), [HASP Tool](#)

Access to Product Manuals require customers to log into our [Support Portal](#)

Release notes

- [Blancco Drive Eraser version 6.13.0 and Drive Eraser Configuration Tool 2.13.0 have been released!](#)
- [Blancco Drive Eraser version 6.12.0 and Drive Eraser Configuration Tool 2.12.0 have been released!](#)
- [Blancco Drive Eraser version 6.11.0 and Drive Eraser Configuration Tool 2.11.0 have been released!](#)
- [Blancco Drive Eraser version 6.10.0 and Drive Eraser Configuration Tool 2.10.0 have been released!](#)
- [Blancco Drive Eraser version 6.9.0 and Drive Eraser Configuration Tool 2.9.0 has been released!](#)
- [Blancco Drive Eraser version 6.8.0 and Drive Eraser Configuration Tool 2.8.0 has been released!](#)
- [Blancco Drive Eraser version 6.7.0 and Drive Eraser Configuration Tool 2.6.0 has been released!](#)
- [Blancco Drive Eraser version 6.6.1 and Drive Eraser Configuration Tool 2.5.1 has been released!](#)
- [Blancco Drive Eraser version 6.6.0 and Drive Eraser Configuration Tool 2.5.0 has been released!](#)
- [Blancco Drive Eraser version 6.5.2 and Drive Eraser Configuration Tool 2.4.1 has been released!](#)

FAQ

- [Are Atom processors supported by Blancco Drive Eraser / Blancco 5](#)
- [Are M.2 SSDs supported in Blancco Drive Eraser?](#)
- [Can I run Blancco Erasure Software in Windows?](#)
- [Do all users have to accept EULA before using Blancco Erasure Products?](#)
- [Does Blancco Drive Eraser support drive hot swapping \(or hot plugging\)?](#)
- [How many times should an HDD be overwritten?](#)
- [How to avoid Blancco Drive Erasure automatic Freeze Lock Removal procedure?](#)
- [How to configure and save your Blancco Cloud \(or Management Console\) credentials to Drive Eraser ISO image](#)
- [I need to erase a certain drive from my computer. How can I do it without erasing everything?](#)
- [I used the Blancco Drive Eraser and after the erasure my computer boots up to a black screen.](#)
- [Is Blancco Drive Eraser able to erase Macs / Apple computers?](#)
- [Is it possible to boot Blancco Erasure Software from a USB flash memory drive?](#)
- [Report messages related to hidden area handling](#)
- [Support of Apple machines with T2 chips](#)

Instructions / Configuration

- [Accessing the BIOS and changing the boot sequence](#)
- [Aktualisieren der Grub Boot Dateien des Drive Eraser](#)
- [Alternative boot modes for Blancco Drive Eraser](#)
- [Apple T2Drive Eraser](#)
- [Booten des Drive Eraser auf Apple T2-Geräten](#)
- [Booting Drive Eraser on Apple T2 devices](#)
- [Common errors & troubleshooting](#)
- [Custom debug boot mode in Blancco Drive Eraser](#)
- [Data is found on the drive after a successful erasure](#)
- [DNS server error on Drive Eraser Software when connecting to cloud.blancco.com](#)
- [Drive Erasergrub](#)
- [Erasing "special" IT assets with Blancco Erasure Software \(printers, switches, routers, cash registers, etc.\)](#)
- [Erasing Apple computers with Blancco Drive Eraser / Blancco 5](#)
- [Erasing computers without any operating system \(no OS installed\) with Blancco Drive Eraser / Blancco 5](#)
- [Erasing external hard drives \(USB, eSATA, firewire\) and external drive docking stations](#)
- [Erasing Hybrid Drives with Blancco Drive Eraser / Blancco 5](#)

- The computer I want to erase has no operating system. What can I do?
- Unsupported Network Adapter
- What are HPAs and DCOs and why do they matter?
- What different hard drive sector block sizes does Blancco Drive Eraser support?
- What is Blancco Drive Eraser crash report and how can it be saved?
- What is Blancco Drive Eraser issue report and how can it be saved?
- When I start my computer the first thing I see is a Blancco report. How can I remove it?
- Where should I save my erasure reports?
- Which Microsoft Surface Pro devices are supported by Blancco Drive Eraser / Blancco 5
- Why is it challenging to erase SSDs?
- Will Blancco Drive Eraser securely erase an SSD?
- Erasing low RAM machines (less than 1 GB) with Blancco Drive Eraser / Blancco 5
- Erasing Microsoft Surface Pro
- Erasing selected or specific drive(s) only
- Erasing servers with Blancco Drive Eraser
- Erasing SSD with Blancco Drive Eraser / Blancco 5
- Erasing storage systems part 1: Storage System/Array/SAN Erasure
- Erasing storage systems part 2: Disk controller
- Erasing storage systems part 3: Troubleshooting
- Erasing UEFI machines with Blancco Drive Eraser / Blancco 5
- Erasing without a display adapter
- Erasure based on WinPE
- External hard drives (USB, eSATA, firewire) and external drive docking stations
- Handling encrypted drives
- How do I boot up the Blancco Drive Eraser?
- How do I create a bootable Blancco CD from an ISO file?
- Slow erasure speed when drive is connected to Dell H310 Raid Controller Card
- Storage array not seeing drives after erasure
- Tested HBAs with Blancco 5 and Drive Eraser
- Updating the grub boot files on Drive Eraser
- Verification process / Verification level of 1%

Known Issues

- "Not enough Asset licenses" when saving an erasure report
- Apple SSD is no longer being detected after erasure with Drive Eraser
- Apple SSD werden nach der Löschung nicht mehr erkannt
- Asset Report is not displayed at boot sequence
- Black screen - Blancco Drive Eraser / Blancco 5 hangs while booting
- Boot issues with Blancco Drive Eraser
- Booting Blancco Drive Eraser / Blancco 5 from a CD or USB fails
- Booting Blancco Drive Eraser fails on HP ZBooks
- Drive EraserApple SSD
- Erasing SATA drives in caddies with interposers/adapters
- Erasure does not start (stuck at 0%, error messages, unresponsive software, etc.)
- Erasure failing with Lenovo machines with NVMe drives
- Erasure verification fails
- Fail to save report, USB stick not detected
- Freeze Lock Removal: what it is and how to remediate possible issues
- Hard Drive contains password following a failed erasure with Drive Eraser
- Hard drive(s) not detected with Drive Eraser
- HGST SAS drives fails verification on Fujitsu Primergy RX series servers
- Issues occurring during with the drive hotplug
- Liteon CV5-8Q256-HP SATA SSD fails the erasure with Blancco SSD method

Licensing

- Can I buy a single license to erase my old computer/phone?
- I want to test server erasure with RAID dismantling. Can I do it with the free license?
- Troubleshooting HASP USB dongle related issues

- Löschen von SATA Laufwerken in Caddies mit Interposern/Adaptoren
- Samsung PM951/PM981 NVMe SSD erasure fails with error: "FORMAT UNIT command failed."
- Smart Array RAID controllers (CCISS): Erasure verification failures
- SSD/NVMe
- USB HW Test records the port type incorrectly e.g. 3.0 recorded as 2.0 - Drive Eraser 6.10 or newer
- Verifikation bei HGST SAS Laufwerken schlägt in Servern der Fujitsu Primergy RX Serie fehl
- Warum meine SSD/NVMe sich nicht löschen lässt oder einen Fehler ausgibt?
- Why does my SSD/NVMe drive not allow for erasure or fails the erasure?
- WiFi HW test failing on known supported Wifi card
- /SATA