

# Device Specific Issues

Created date	Updated date	Affects version	Fix version
04 Dec 2023	04 Dec 2023	Mobile Diagnostics and Erasure	N/A

Table of Contents

- 1 [Samsung A6+, J6 \(SM-J710F\)](#)
- 2 [Zebra/Motorola TC55](#)

## Samsung A6+, J6 (SM-J710F)

Diagnostics test “Front Flash” shows as “Not Available” for this device, even though the device has the feature.

## Zebra/Motorola TC55

These devices incorrectly report that SD card is found on the device. Some Zebra-devices also fail erasure as they have might have secure partition and BMDE cannot erase that.