

# Drive Eraser Quick Start Guide

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01 Jan 2024	29 Jan 2024	Drive Eraser	N/A

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## Downloading the Software

Start by downloading the needed products and tools. All the required software can be downloaded from the support tab in the BMP.

What's needed:

- Blancco Drive Eraser (note that the version downloaded needs to match with the licenses available to your account)
- Blancco USB Creator

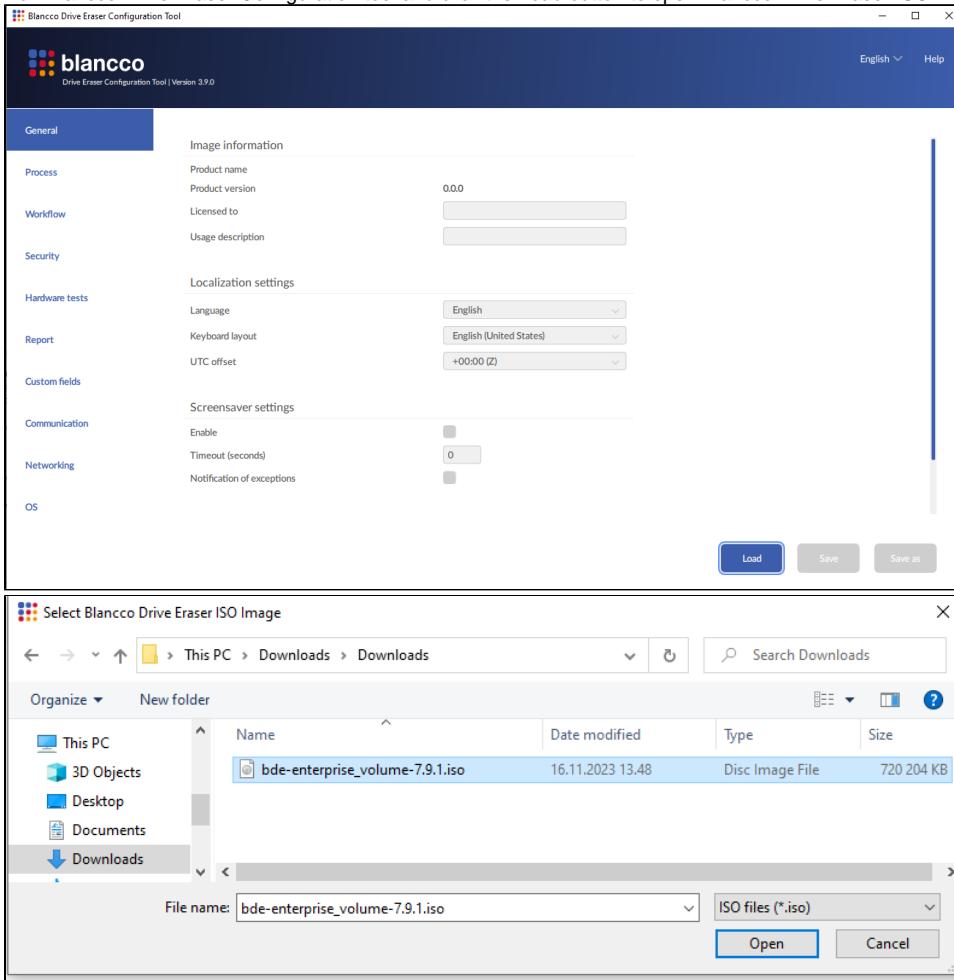
The screenshot shows the 'Support & help' section of the Blancco Management Portal. On the left, there are links for 'Support & help', 'API guide', 'API Keys', and 'Report paths'. The main area has two sections: 'Software packages' and 'Product manuals'. A red box highlights the 'Software packages' section, which contains a table with columns 'Product', 'Version', and 'Download'. The table lists several products with their versions and download links. A red arrow points from the 'Support' button in the top navigation bar to the 'Software packages' section.

Product	Version	Download
Blanco Drive Eraser (Volume Edition)	7.10.0	<a href="#">Download</a>
Blanco Drive Eraser Configuration Tool	3.10.0.5	<a href="#">Download</a>
Blanco Drive Eraser for Mac	2.10	<a href="#">Download</a>
Blanco Drive Verifier (Volume Edition)	7.10.0	<a href="#">Download</a>
Blanco Eraser for Apple Devices	5.2.1	<a href="#">Download</a>
Blanco File Eraser (Data Center Edition)	8.6	<a href="#">Download</a>
Blanco LUN Eraser		

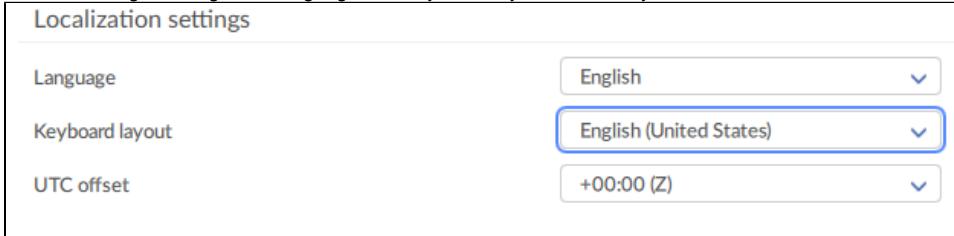
Product	Version	Type	Language	Download
Blanco Management Portal	2.4.0	User manual	English	<a href="#">Download</a>
Blanco Drive Eraser	7.10.0	User manual	English	<a href="#">Download</a>
Blanco Drive Verifier	Blanco Drive Verifier - Volume Edition	User manual	English	<a href="#">Download</a>
Blanco Eraser for Apple Devices	Blanco Eraser for Apple Devices - 5.2	User manual	English	<a href="#">Download</a>
Blanco File Eraser	8.6	Admin manual	English	<a href="#">Download</a>
Blanco LUN Eraser	2.10	User manual (l)	English	<a href="#">Download</a>

## Configuring the Drive Eraser ISO image

- Run Blanco Drive Eraser Configuration tool and click the Load button to open Blanco Drive Eraser ISO image.



- General settings: Change the Language and Keyboard layout based on your location if needed.



- Communication settings: Fill in the Blanco Management Portal hostname and Port settings as follows:

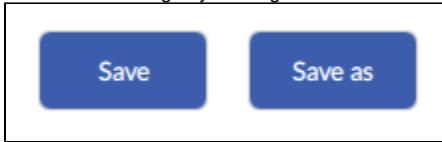
a. Hostname / IP: classic.eu-west-1.blancco.cloud

b. Port: 443

The screenshot shows the 'General' tab of the Blancco Management Console configuration interface. It includes fields for Hostname / IP (classic.eu-west-1.blancco.cloud), Port (443), Workflow (On), Username and Password (both masked), Timeout (seconds) (20), and a checkbox for 'Do not validate the remote certificate'. Below this is a 'Communication' section with fields for Network share, Hostname / IP, and Path.

Recommended: Enter the Management Portal Username and Password to enable Blancco Drive Eraser automatically connect and consume license from Blanco Management Portal account.

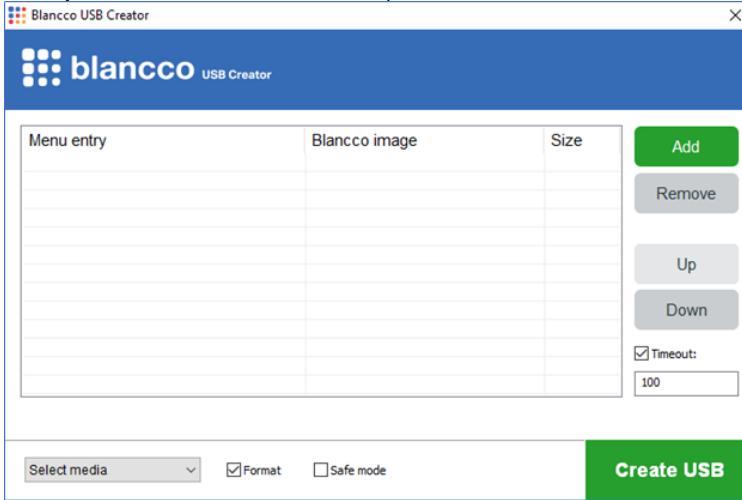
4. Save the ISO image by clicking the "Save" or "Save as" button available on the bottom right corner of the screen.



Recommended: "Save as" enables you to make a new copy of the ISO file.

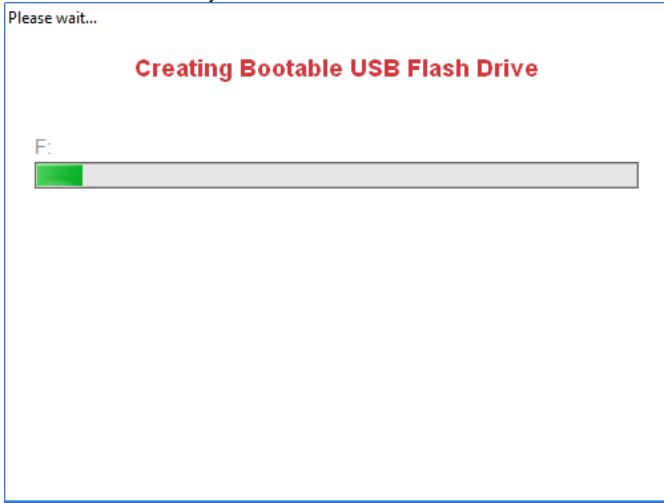
## How to create a bootable USB drive using the Blancco USB Creator Tool

1. Run the Blancco USB Creator Tool as an Administrator.
2. Plug in a USB drive.
3. Select your USB drive from the "Media" drop-down list.

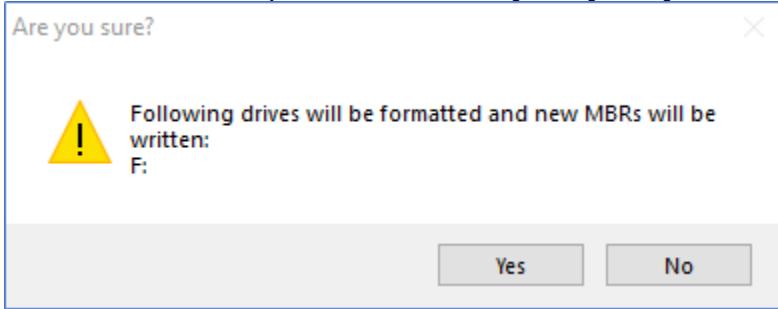


4. Click "Add" and navigate to your Blancco ISO file.

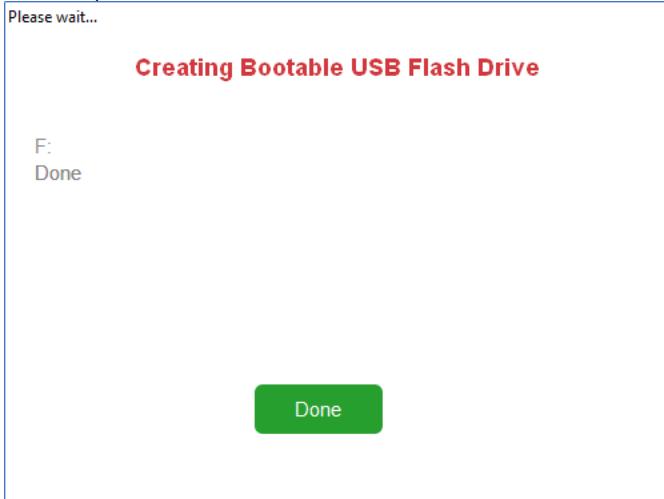
5. Click "Create" to make your bootable USB.



NOTE: If "Format" is selected you will receive the following warning message. Click "Yes" to continue.



6. Once completed click "Done".



## How to USB Boot Blanco Drive Eraser

Created date	Updated date	Affects version	Fix version
19 Feb 2024	19 Feb 2024	Drive Eraser USB Creator	

### Description

How to boot Blanco Drive Eraser from USB flash media.

### Step by step instructions

Once the Blancco Drive Eraser ISO has been configured (using [Drive Eraser Configuration Tool](#)) and loaded onto a bootable USB drive ([Blancco USB Creator Tool](#)). Insert your bootable USB media with the Blancco Drive Eraser software and turn on/reboot your computer.

Make sure that you have set the primary boot device to USB, or have selected the correct boot device from the boot menu.

On most systems you can access the boot menu by pressing the boot menu key repeatedly during the POST (Power On Self-Test) as soon as the computer has been turned on. If the Windows Logo appears, you are too late, restart the computer and try again.

Boot Menu Key examples by device Manufacturer (note that this is not a complete list of possible keys):

Manufacturer	Boot menu keys
ASUS	F8, ESC
DELL (Desktop/Laptop)	F2, F12
DELL (Server)	F11
HP (Desktop/Laptop)	ESC, F9
HP (Server)	F11
Lenovo	F12 (Fn+F12)
Apple	Option (press and hold after the startup chime)

If the Blancco Erasure Software does not start (or the system boots to an existing operating system) make sure that you have created the bootable media correctly.

If all the steps above fail please contact Blancco's Technical Support team by [creating a support ticket](#).