

Drive Eraser Quick Start Guide

Created date	Updated date	Affects version	Fix version
01 Jan 2024	29 Jan 2024	Drive Eraser	N/A

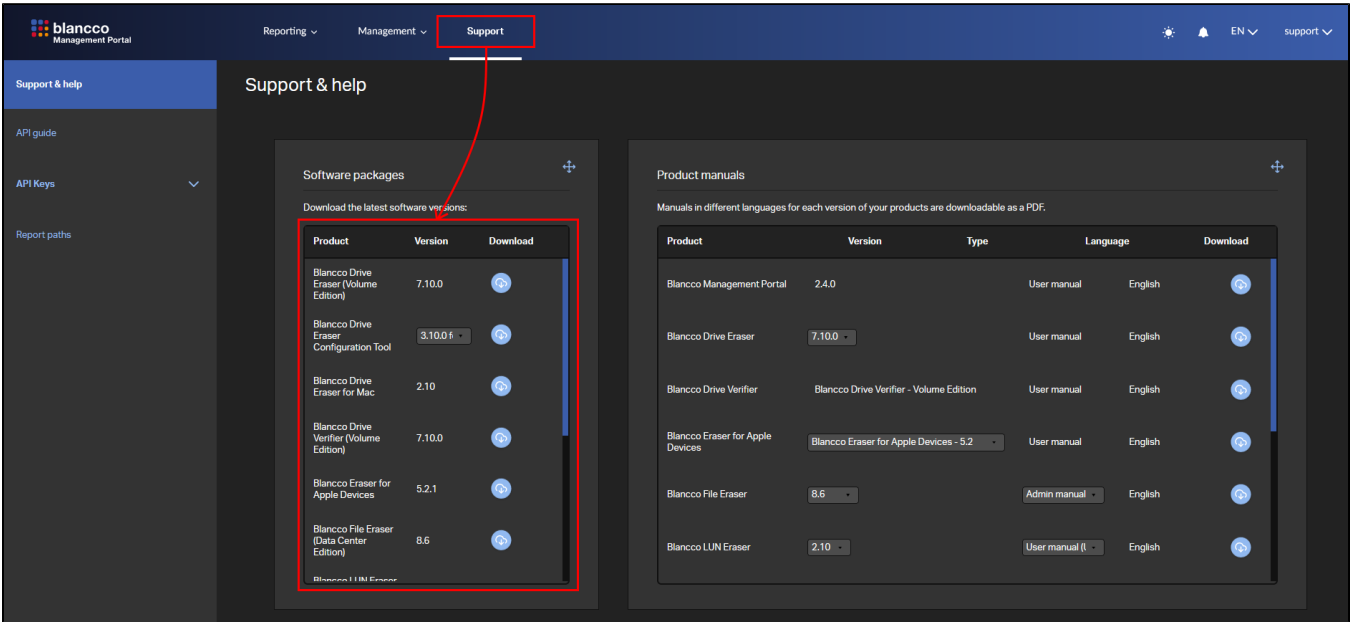
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Downloading the Software

Start by downloading the needed products and tools. All the required software can be downloaded from the support tab in the BMP.

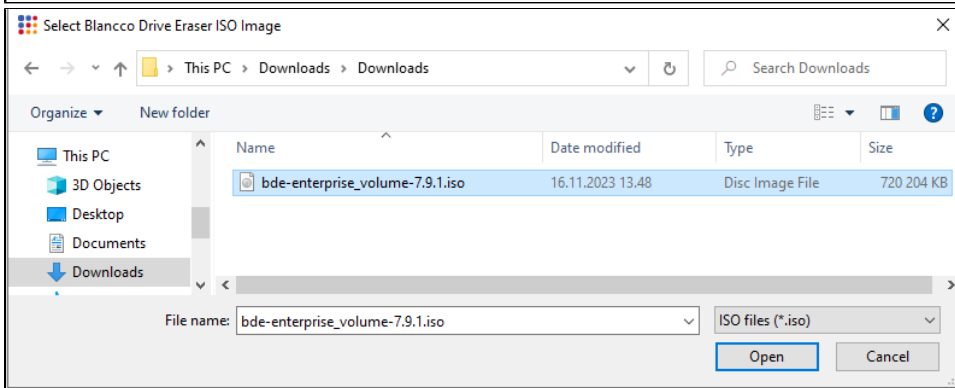
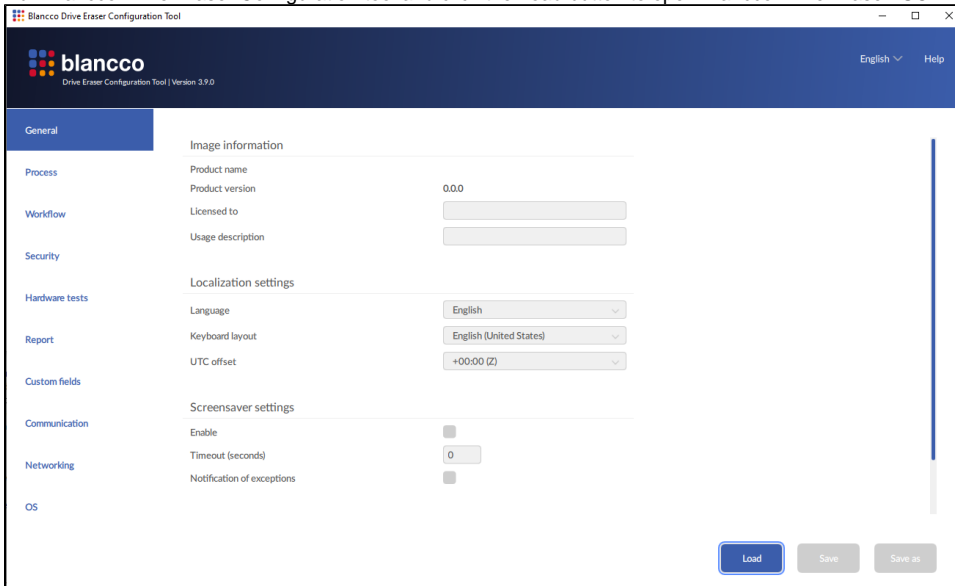
What's needed:

- Blancco Drive Eraser (note that the version downloaded needs to match with the licenses available to your account)
- Blancco USB Creator

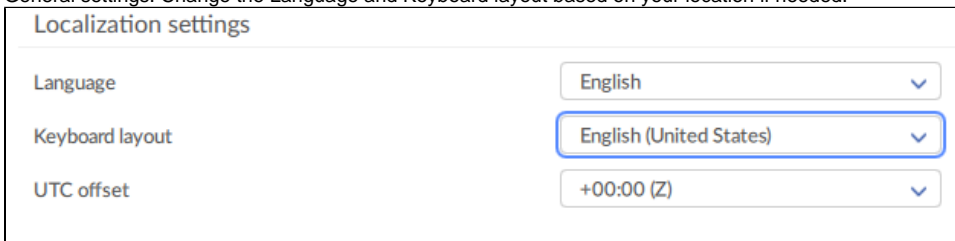


Configuring the Drive Eraser ISO image

1. Run Blancco Drive Eraser Configuration tool and click the Load button to open Blancco Drive Eraser ISO image.



2. General settings: Change the Language and Keyboard layout based on your location if needed.



3. Communication settings: Fill in the Blancco Management Portal hostname and Port settings as follows:
 - a. Hostname / IP: classic.eu-west-1.blancco.cloud

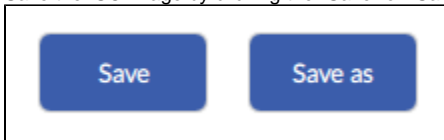
b. Port: 443

The screenshot shows the 'Blancco Management Console' configuration page. On the left is a sidebar with tabs: General, Process, Workflow, Security, Hardware tests, Report, Custom fields, and Communication. The 'General' tab is selected. The main area contains the following settings:

- Hostname / IP: classic.eu-west-1.blancco.cloud
- Port: 443
- HTTPS: On (dropdown menu)
- Username: [masked]
- Password: [masked]
- Timeout (seconds): 20
- Do not validate the remote certificate: ☐
- Network share section:
 - Hostname / IP: [empty field]
 - Path: [empty field]
 - Username: [empty field]

Recommended: Enter the Management Portal Username and Password to enable Blancco Drive Eraser automatically connect and consume license from Blancco Management Portal account.

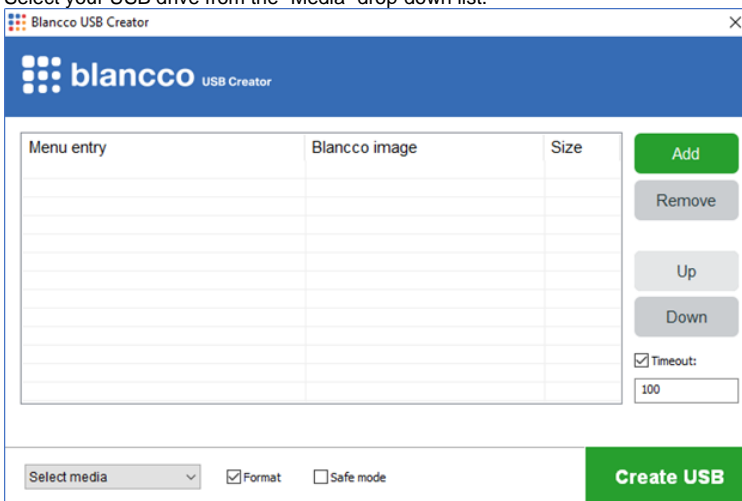
- Save the ISO image by clicking the "Save" or "Save as" button available on the bottom right corner of the screen.



Recommended: "Save as" enables you to make a new copy of the ISO file.

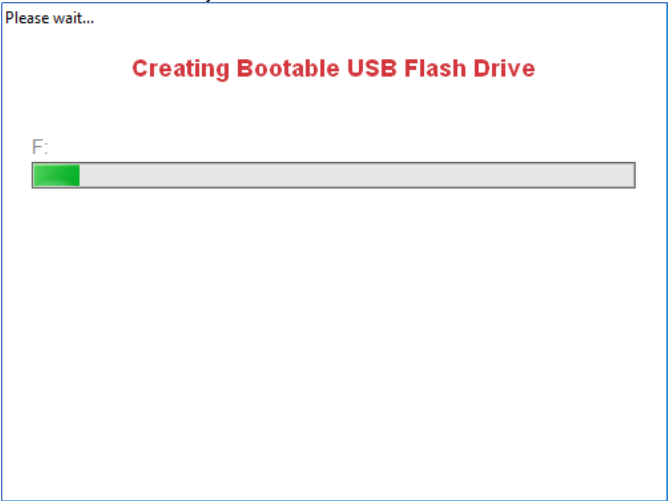
How to create a bootable USB drive using the Blancco USB Creator Tool

- Run the Blancco USB Creator Tool as an Administrator.
- Plug in a USB drive.
- Select your USB drive from the "Media" drop-down list.

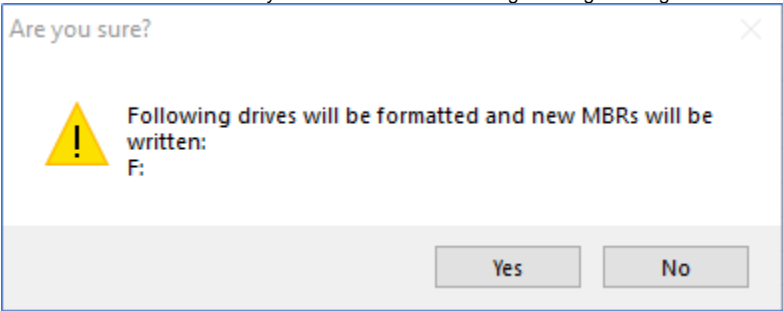


- Click "Add" and navigate to your Blancco ISO file.

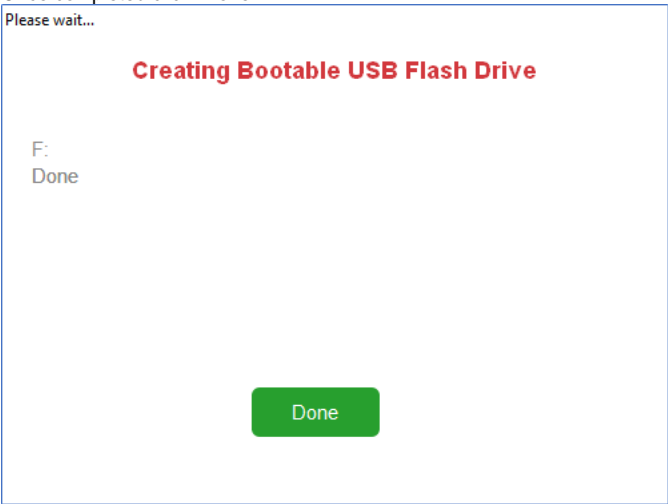
5. Click "Create" to make your bootable USB.



NOTE: If "Format" is selected you will receive the following warning message. Click "Yes" to continue.



6. Once completed click "Done".



How to USB Boot Blancco Drive Eraser

Created date	Updated date	Affects version	Fix version
19 Feb 2024	19 Feb 2024	Drive Eraser USB Creator	

Description

[How to boot Blancco Drive Eraser from USB flash media.](#)

Step by step instructions

Once the Blancco Drive Eraser ISO has been configured (using [Drive Eraser Configuration Tool](#)) and loaded onto a bootable USB drive ([Blancco USB Creator Tool](#)). Insert your bootable USB media with the Blancco Drive Eraser software and turn on/reboot your computer.

Make sure that you have set the primary boot device to USB, or have selected the correct boot device from the boot menu.

On most systems you can access the boot menu by pressing the boot menu key repeatedly during the POST (Power On Self-Test) as soon as the computer has been turned on. If the Windows Logo appears, you are too late, restart the computer and try again.

Boot Menu Key examples by device Manufacturer (note that this is not a complete list of possible keys):

Manufacturer	Boot menu keys
ASUS	F8, ESC
DELL (Desktop/Laptop)	F2, F12
DELL (Server)	F11
HP (Desktop/Laptop)	ESC, F9
HP (Server)	F11
Lenovo	F12 (Fn+F12)
Apple	Option (press and hold after the startup chime)

If the Blancco Erasure Software does not start (or the system boots to an existing operating system) make sure that you have created the bootable media correctly.

If all the steps above fail please contact Blancco's Technical Support team by [creating a support ticket](#).