Blancco Mobile Device Eraser 3.7 is now released!

Mobile Device Eraser – 3.7 Release Notes

- Configurable order of the tests
  - The order of the diagnostic tests can now be changed according to process needs.
- Fewer iOS activation steps and app trust
  - The number of manual steps of the activation have been decreased. Also trusting the diagnostic app is now automated in the same process.
  - The whole process takes some time to automate and a fast operator might be able to do it faster manually, but the benefit is that less operator input is needed so more devices can be handled per operator.
- Remote support tool
  - Blancco support have now the possibility to remotely connect to a client machine to help out. They can see and even interact with the ongoing session.
  - Blancco have no possibility to connect to any client. It is always the client that needs to contact Blancco support first.
- Spanish language support
  - The software now supports Spanish.
- Login page improvements
  - In large scale deployments with many users the login page could be hard to use with a lot of scrolling to find the correct user. This have now been improved with the large scale in mind.
- New diagnostics test: Front Camera Flash
  - New diagnostics test for both iOS and Android.
- New diagnostics test: iOS silent key test
- Support for iPad 6th (iPad 2018) Japan models
- Network setting is not kept after reboot
  - The settings were not stored correctly and therefore reseted after reboot.
- Automatic factory reset before erasure
  - Some models of Androids won't let you erase them before reset. There is now an option to do this automatically before the erasure process.
- Random reboot or PC shutdown
  - An issue was introduced in 3.5 that might cause this behavior. It is now fixed.
- Design storage capacity
  - Devices are usually known by their designed capacity. Like iPhone 6S 16 GB. In iOS design capacity have been available but now it is also added for Android devices.