## **Professional Services**

Our Professional Services team at Blancco is able to provide your organization with best practice and operational support that is finely tuned, leveraging over 20 years' experience working with our global customers spanning over 30 countries. Our Blancco Certified Engineers offer a wide range of services to help assist our customers maximize the effectiveness of our market leading solutions within various customer environments. Below is a list of common services we provide.

Don't see what you are looking for? Just send an email to sales@blancco.com and articulate your needs and we will put together a custom services solution for you.

Professional Services provided by Blancco:

- Deployment, installation and upgrade services.
  - Blancco product implementation planning and installation.

  - Network booting environment (PXE booting) configuration.
    Updating existing Blancco environment (DB and Reporting Migrations)
- · Custom training.
  - Customized product training.
  - Blancco Certified Engineer -training.
- · Process optimization.
  - Mobile Erasure process optimization (custom workflows).
  - Server/PC volume erasure production line optimization.
  - o Evaluation and deployment of remote erasure options and process.
  - Data Center erasure process optimization for both loose drives, Servers and SANs including solution configuration.
  - o Integration with third party systems (Two Way communication).

For more details, please create a new support ticket or submit the form available on Blancco website.