

Blanco Mobile Device Eraser 3.8 is now released!

Mobile Device Eraser 3.8 - Release notes

Features:

- Diagnostics app remake.
 - The diagnostic app that is run on the device has been redesigned.
 - The new design is up to 50% faster, primarily due to no timeouts and no fixed order of tests.
 - If you press a button, that button is tested. No matter when you did it.
 - Operators can now also handle more devices at a time as the devices do not require attention due to a timeout.
- Battery information with Samsung phones.
 - We have long had support for battery information on iOS devices.
 - We now show the number of battery charge cycles on Samsung phones as well.
- A model number for iOS devices.
 - A model number is an Apple identifier for a certain phone models unique to the region, network etc. This value is now added.
- Xiaomi device support.
 - Xiaomi devices can now be diagnosed by manually installing the diagnostic application.
- New diagnostics test: Face ID.
 - New diagnostics test for iOS devices with this feature.
- Diagnostics test redone: iOS fingerprint test
 - Easier and faster to test.

Bug fixes:

- **PHEN-3173** - Old Xiaomi devices fails to install diagnostics.
- **PHEN-3169** - Synchronization service issues.
- **PHEN-3164** - OnePlus A5010 is not able to get diagnostics results.
- **PHEN-3145** - Device card's face is shown wrong when certain process options selected.
- **PHEN-3135** - Host is not uninstalling the iOS App, after clicking on START TESTING, the result (previous result/ Diagnostic's state) is getting displayed in the app.
- **PHEN-3049** - Live Call Freeze Up.
- **PHEN-2988** - BMDE Diagnostics: headset timeout cannot be changed.
- **PHEN-2958** - Camera & Video assisted tests localization issues.
- **PHEN-2852** - iOS 11.3.1 download failed.
- **PHEN-2770** - Blanco console 3.5 do not uses whitelist with proxy, same problem occurring with 3.5.1.
- **PHEN-2562** - Nvidia: UI freezes for few seconds in login.
- **PHEN-2555** - Nvidia related issues at start up.
- **PHEN-2407** - iPhone 8: Battery Vendor information is missing.
- **PHEN-2278** - Enhance the styling of pop-up notes.
- **PHEN-2065** - Dual SIM info not in report.
- **PHEN-1773** - Mini USB WiFi Adapter issue.