

# Blancco Mobile Diagnostics and Erasure 3.10 is now released!

Mobile Diagnostics and Erasure version 3.10 - Release notes

**Important:** Due to a new report digital signature, the Blancco Mobile Diagnostics and Eraser 3.10 and higher are not compatible with the Blancco Management Console 4.7.1 or lower (report importing and sending will fail consistently).

- If you are using a local BMC and want to upgrade to BMDE 3.10 or higher, please upgrade first to BMC 4.8.0 or higher.
- If you are using the Blancco Cloud, it is fully compatible with BMDE 3.10 and higher.
- **PHEN-2706, PHEN-3572** - Duplicate and Rename Workflows.
  - Ability to create copies or renaming of workflows and labels.
- **SD-3332, PHEN-3744** - Infrared Sensor Test (Android).
  - Infrared sensor test added to sensor test suite.
- **SD-3324, PHEN-3737** - Auto-Rotation Test (Android).
  - Auto-rotation test added to test suite.
- **PHEN-3188, PHEN-3534** - iOS Firmware Version Data Update Interval.
  - When using the synchronization service, gives the operator flexibility to check for iOS updates in greater intervals.
- **PHEN-3672, PHEN-3713** - Remote Support Refactoring.
  - Step one of improving remote support.
- **SD-3540, SD-3532** - Stress Test Data.
  - Send more data including reason for failure code and related details to BMDE host.
- **PHEN-3663** - More Logs for Debugging Erroneous Battery Wear.
  - More logs added to help debug any potential issues related to battery wear.
- **PHEN-2952** - Android MDM Status.
  - Add Android MDM status to report.
- **PHEN-3828, PHEN-3721, PHEN-3812, SD-3530** - Battery Fails.
  - Fixes an issue that caused Apple devices running iOS 12.2 to fail during the battery wear test.
- **PHEN-3740** - Samsung Galaxy Tab ATT SM-T807A - Erasure Failure.
  - Fixes issue causing some Samsung Galaxy tablets to fail during erasure in BMDE v3.9.1.
- **PHEN-3725** - Dummy Label Printing Crash.
  - Fixes issue causing BMDE to crash when printing "dummy labels" in v3.9.2.
- **PHEN-3648** - Intermittent UI Reset.
  - Fixes issue causing UI to intermittently reset when connecting a device.
- **SD-3531, SD-3511** - Screen Lock Detection.
  - Fixes issue causing iPhone screen lock to miss detection during the initial attempt.
- **SD-3502** - Camera Freezes in Diagnostics App.
  - Fixes issue causing cameras to freeze in some phones preventing completion of diagnostics testing.
- **SD-3467** - Screen Test Center Line.
  - Fixes issue causing the "center line" to disappear in some older iOS devices during the screen touch test.