

Blancco Mobile Diagnostics and Erasure 3.11 is now released!

Mobile Diagnostics and Erasure version 3.11 - Release notes

Features:

- **PHEN-3702, PHEN-3713** - Remote Support.
 - Blancco Support will now be able to provide a tool which will allow users to take control of the BMDE UI from a windows machine.
 - User must have the most recent version of the Windows Remote Support Application.
 - Please contact Blancco Support for the application.
- **PHEN-3690** - Increased Visibility to Missing IMEI.
 - If device IMEI is not present, BMDE will alert the user so and prompt for confirmation before proceeding.
- **PHEN-3940** - Disconnect Device in Workflows.
 - Within Workflows during "question" or "grading panel," user may disconnect device to perform a visual inspection, then reconnect device and resume session.
 - User must select the option to keep the Workflow running when the device disconnects when in "question" or "grading panel."
- **PHEN-3958** - Improved Prolog Stability.
 - Results are now much more consistent and accurate, including license consumption.
- **SD-3554** - Auto-Rotation Test (iOS).
 - Auto-rotation test added to test suite.
- **SD-3333** - FM Radio Test (Android).
 - Test to determine functionality of the FM radio transmitter in supported devices.
- **SD-3331** - USB OTG Check (Android).
 - Test to determine functionality of USB OTG (On-The-Go) in supported devices.
- **SD-2815** - Hall Sensor Test (Android).
 - Hall Sensor test added to test suite.

Fixes:

- **PHEN-3955** - iPad 2 Fingerprint Issue.
 - Fixes an issue where BMDE returned false fails for iPads which did not support fingerprint functionality.
- **PHEN-3954, PHEN-3903** - Older iOS Device Erasure Fails.
 - Fixes an issue which caused older iOS (iPad 1st Gen, iPhone 3G, 3GS, 4) devices to "get stuck" during erasure.
- **PHEN-3935** - Proxy Configuration.
 - Fixes an issue blocking the detection of BMDE updates when using a proxy address in BMDE settings.
- **PHEN-3815** - iPhone Model Name Issue: iPhone 8 A1906/iPhone 8 Plus A1898.
 - Fixes an issue where color and capacity were not correctly reported.
- **PHEN-3782** - LG K8 Detection.
 - Fixes issue causing LG K8 not to be detected in debug mode.
- **PHEN-3724** - iPod Battery Data.
 - Fixes issue causing iPod battery data to not be returned.
- **PHEN-3722** - Drops Connection to Device.
 - Fixes issue causing BMDE to drop connection to Huawei P20 device after erasure.
- **PHEN-3675** - Zebra GK420D Configuration.
 - Fixes issue causing Zebra GK420D to not stay configured after restart.
- **PHEN-3279** - iPad SIM Card.
 - Fixes issue causing with iPad A-1397 asking the user to remove a SIM card even if a SIM card was not present.
- **SD-3619** - Extra Button Presses.
 - Fixes an issue where extra, unnecessary button presses were required during diagnostics for some devices.
- **SD-3594** - iOS Screen Lock Key Test.
 - Fixes and issue that sometimes caused the iOS Screen Lock Key test to fail on the first try, then pass on the second try.
- **SD-3529** - Face ID Issue.
 - Fixes issue which would not allow Face ID to be tested on newer iPads which had the Face ID feature.
- **SD-3143, PHEN-3050** - Battery Test Fails Occasionally.
 - Fixes an issue which would occasionally cause iPhone battery test failures.