## I want to erase my phone before selling/recycling it. How can I do it?

- 1. Purchase Blancco Mobile Diagnostics and Erasure from Blancco Web store.
- 2. Create a bootable media (CD/DVD or USB) and install Blancco Mobile Diagnostics and Erasure. Our recommendation is to have an empty computer (without any OS) for Blancco Mobile Diagnostics and Erasure usage.
- 3. Double-check that you have an Internet connection available.
  - The connection is required for iOS erasures and license consumption from the Blancco Cloud service.
- 4. Create a login credentials for Blancco Mobile Device Eraser and log in.
- 5. Navigate to the "Settings" menu and open the "Blancco Management Console" -tab
- 6. Insert your user name and password. Refer to the Web Store delivery email for your credentials.
- 7. Connect the device you want to erase to the Blancco Mobile Diagnostics and Erasure host computer using a USB Cable.
- Start the erasure
- 9. When the erasure is successfully finished, save/send the erasure report. Your mobile device is now ready to be sold or recycled.