

Huawei and Honor devices do not show up after USB debugging is enabled

Created date	Updated date	Affects version	Fix version
05 Dec 2019	N/A	Mobile Diagnostics and Erasure - 4.1.1	N/A

Problem

After enabling the USB debugging mode on Huawei or Honor devices, they disappear from the user interface or keep showing "Requires attention".

Cause

When enabling USB debugging the device connection gets reset, this causes the connection mode to change to "Charging only" automatically.

Resolution

Follow below steps to workaround this issue:

1. Connect the device to the system
2. Enable the developer option by tapping the build number five times
3. Via the notification change the connection mode from "Charging only" to "Transfer photos"
4. Got to the developer options and enable USB debugging
5. After about three seconds the device will get initialized and can be processed