

Blancco Mobile Diagnostics and Erasure 4.3.2 is now released!

Mobile Diagnostics and Erasure 4.3.2 - Release notes

Features/Improvements:

- **PHEN-4115, PHEN-4118** - Auto Enable of USB Debugging Mode.
 - Works for most Samsung and some LG devices which are running US firmware.
 - This is a new workflow component that will attempt to enable USB Debug Mode.
 - If it can't be enabled automatically the user will be instructed to do this manually.
 - Auto Enable of USB Debugging Mode feature limited to some Samsung devices. Additional device support to be added in upcoming releases.
- **PHEN-5111** - Workflow: Manual Data Entry Field Added.
 - Allows for the creation of custom text in a workflow message box which might be helpful to instruct operators when workarounds are needed in the process.
- **PHEN-4782** - Condition Variables.
 - Workflow condition variables are now in alphabetical order.
- **PHEN-5287** - iPad Pro 11" 2nd Gen, iPad Pro 12.9" 4th Gen, iPhone SE 2nd Gen are Now Supported.

Bug fixes:

- **SD-3976** - BMDE | Auto BT Unable to perform in Samsung M30.
- **SD-3942** - LCD color test not fill the screen.
- **PHEN-5252** - Workflow: Server Message Extra HTTP headers; allow <> tags (OAUTH).
- **PHEN-4966** - Phone status changes.
- **PHEN-4143** - Battery health level difference in Blancco Report and on iPhone device.
- **PHEN-5187** - Issue with server values containing numbers.
- **PHEN-5184** - Unable to erase iPhone due to network error.

Known issues:

- Some Samsung devices, e.g. S9 found to be shown "Requires attention" state during factory reset.
- Apple iOS erasure can fail if re-started in recovery mode after one successful erasure.
- Android smart reset is not started when started after factory reset (Samsung devices).
- After running a workflow for an Android device factory reset is not started unless device is reconnected.
- Browser Bookmarks remove button in admin mode does not work and will be enhanced in next release.

Update May 15, 2020:



Known problem getting "**PHEN-4115, PHEN-4118** - Auto Enable of USB Debugging Mode" feature to work on most devices. To be fixed in an upcoming release.