Blancco Drive Eraser - "Not Enough Licenses" Error.

| Created date	Updated date	Affects version	Fix version
05 Jun 2020			

Problem

User runs Blancco Software and receives "Not enough licenses" error.
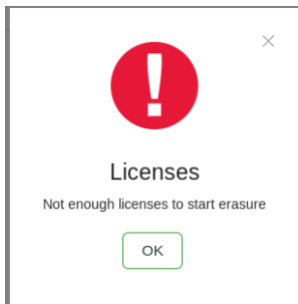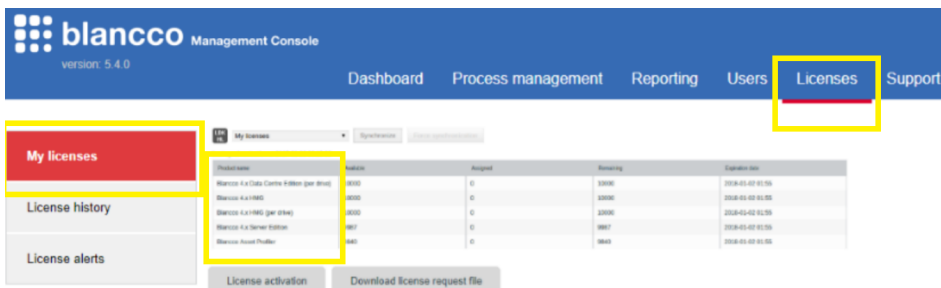

Solution

If receiving "Not Enough Licenses" error, confirm your license type and ISO image are compatible. You can do this by checking the Blancco Drive Eraser version located in the top left corner of the user interface. The screenshot below shows Blancco Drive Eraser Enterprise Edition v6.13.0
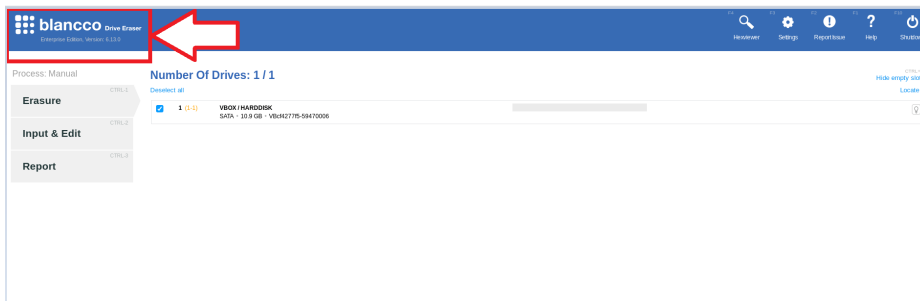
Once the Drive Eraser version is identified you can check your license type from Management Console or Sentinel Admin Control Center by going to http://localhost:1947 and compare it with your ISO image for compatibility.

Management Console Licenses page:

Sentinel Admin Control Center:

Options

Sentinel Keys
Products
Features
Sessions

Update/Attach

Access Log
Configuration
Diagnostics

Help
About

Features Available on ssebwilt25

#	Vendor	Key ID	Product	Feature	Location	Access	Counting	Logins	Limit	Detached	Restrictions	Sessions	Actions
1	MOXZM	2140942184	-	0	Local	Loc	Station	-	∞	-	Perpetual	-	Sessions
2	MOXZM	2140942181	1020 Base_BDE - Volume Edition	101 Executions	Local	Loc Display	Station	-	∞	-	Executions 41 available	-	Sessions
3	MOXZM	2140942181	1020 Base_BDE - Volume Edition	102 ExpirationDate	Local	Loc Display	Station	-	∞	-	Expiration Date Fri Aug 28, 2020 19:55	-	Sessions
4	MOXZM	2140942181	1030 Base_BMDE Eraser - Volume Edition	102 ExpirationDate	Local	Loc Display	Station	-	∞	-	Expiration Date Fri Aug 28, 2020 19:55	-	Sessions
5	MOXZM	2140942181	1030 Base_BMDE Eraser - Volume Edition	101 Executions	Local	Loc Display	Station	-	∞	-	Executions 5 available	-	Sessions

Blancco Drive Eraser License Compatibility Table

Product	Compatible Licenses
Blancco Drive Eraser Volume Edition	Blancco Drive Eraser - Volume Edition Blancco Drive Eraser - Asset Profiler

Product	Compatible Licenses
Blancco Drive Eraser Enterprise Edition	Blancco Drive Eraser - Enterprise Edition Blancco Drive Eraser - Asset Profiler