Knowledge Base

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Erasure Products

- Drive Eraser
- Eraser for Apple Devices
- Eraser for Apple Devices
- File Eraser
- LUN Eraser
- Mobile Diagnostics and Erasure
- Network Device Eraser
- Removable Media Eraser
- Virtual Machine Eraser

Erasure Software Tools

- Download: Blancco Drive Eraser Image Configuration Tool
- Download: Blancco HASP Tool
- Download: Blancco USB Creator

Diagnostics Products

- Mobile Retail Solution / SmartChk Kiosk
- Remote Support Solution / Smart Connect

Hardware Products

- 24 Bay Drive Eraser
- 8 Bay Drive Eraser
- Array Server Eraser
- Blancco Xcelerate
- Flash Appliance
- High Volume Eraser

Recently Added

- What is a Bootable Asset Report and what can I do with it?
- License Snapshot
- How to USB Boot Blancco Drive Eraser
- "Failed to load workflow" when editing or creating a new workflow
- GPT PMBR size mismatch is displayed when attempting the erasure of a Chromebook
- File Eraser - Supported Operating Systems
- How to setup "Sync server" and "Client station" configuration
- How to setup the Network Share feature on Blancco Drive Eraser?
- eBay Refurbished Program grading criteria onboarding
- Configure single sign-on with Management Portal
- Not enough licenses to start erasure
- Create a custom view to mimic the Management Console's "Summary reporting" feature
- Activating the File Eraser software with Management Portal for licensing
- How to create custom views in Management Portal
- How to create a custom view listing only reports for Apple Mac devices processed by Eraser for Apple Devices
- Erasure of Apple system fails with "Apple configurator error"
- How to create intunewin package for Blancco Drive Eraser deployment
- Manual hardware test is not performed while using workflows with Drive Eraser
- How to update Blancco Mobile Diagnostics and Erasure version
- How to export a summary report
- Managing users in Mobile Diagnostics and Erasure station
- How to create a scheduled erasure tasks for Blancco File Eraser for Windows
- Creating backup ISO from existing BMDE installation
- Drive Eraser SB ISO fails to boot on Secure Boot enabled devices
- Sending reports when creating Drive Eraser workflows
- Report sending fails after running the erasure
- How to set erasure standard in Blancco Drive Eraser for Mac
- What causes battery hardware tests to fail in Drive Eraser?
- Certain Cisco M4 (and newer) rack servers fail to boot due to signature error
- Two erasure licenses consumed when erasing Apple computers with certain NVMe drives