

# What are the pre-requisites for erasing Windows Phone?

There are no special pre-requisites for erasing Windows Phone devices. It is not required to for example set up the device before erasure (e.g. select language, accept terms of use, set time and data, sign in to Microsoft account).

In Blanco Mobile 2.0 - 2.0.3, factory reset must be done before starting erasure.

From Blanco 5 Mobile 2.0.4 onwards, factory reset must be done after erasure is started.