

# Knowledge Base

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## Erasure Products

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- [Eraser for Apple Devices](#)
- [File Eraser](#)
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- [Mobile Diagnostics and Erasure](#)
- [Network Device Eraser](#)
- [Removable Media Eraser](#)
- [Virtual Machine Eraser](#)

## Erasure Software Tools

- [Download: Blancco Drive Eraser Image Configuration Tool](#)
- [Download: Blancco HASP Tool](#)
- [Download: Blancco USB Creator](#)

## Diagnostics Products

- [Mobile Retail Solution / SmartChk Kiosk](#)
- [Remote Support Solution / Smart Connect](#)

## Hardware Products

- [24 Bay Drive Eraser](#)
- [8 Bay Drive Eraser](#)
- [Array Server Eraser](#)
- [Blancco Xcelerate](#)
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## Recently Added

- [License Snapshot](#)
- [How to USB Boot Blancco Drive Eraser](#)
- ["Failed to load workflow" when editing or creating a new workflow](#)
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- [File Eraser - Supported Operating Systems](#)
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- [How to setup the Network Share feature on Blancco Drive Eraser?](#)
- [eBay Refurbished Program grading criteria onboarding](#)
- [Configure single sign-on with Management Portal](#)
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- [Activating the File Eraser software with Management Portal for licensing](#)
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- [How to create a custom view listing only reports for Apple Mac devices processed by Eraser for Apple Devices](#)
- [Erasure of Apple system fails with "Apple configurator error"](#)
- [How to create intunewin package for Blancco Drive Eraser deployment](#)
- [Manual hardware test is not performed while using workflows with Drive Eraser](#)
- [How to update Blancco Mobile Diagnostics and Erasure version](#)
- [How to export a summary report](#)
- [Managing users in Mobile Diagnostics and Erasure station](#)
- [How to create a scheduled erasure tasks for Blancco File Eraser for Windows](#)
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- [How to set erasure standard in Blancco Drive Eraser for Mac](#)
- [What causes battery hardware tests to fail in Drive Eraser?](#)
- [Certain Cisco M4 \(and newer\) rack servers fail to boot due to signature error](#)
- [Two erasure licenses consumed when erasing Apple computers with certain NVMe drives](#)
- [Root and terminal access on a BMDE station](#)