

Mobile - Diagnostics

- Are the diagnostics tests automatic or does the user have to do something with the device?
- Bluetooth test failing on random Android 10 devices
- Can I select which diagnostics tests I want to run?
- Diagnostic application installation fails on Pixel 7 & Pixel 7 Pro when using legacy diagnostic application
- Diagnostic tests fail initially but pass when tests are immediately run again
- Diagnostics on iOS devices doesn't complete after uploading results
- Does the report show also the diagnostics information? Is "a merged" report available with information about erasure and diagnostics?
- How are the Blancco Mobile Diagnostics and Erasure - diagnostics tests completed?
- How are the BMDE - Diagnostics licenses consumed?
- How do I select if I want to run erasure or diagnostics?
- How does the diagnostics test for Wi-Fi work?
- How is the overall result of diagnostics determined?
- How many devices can be processed (diagnostics) at the same time?
- How much time does it take to run diagnostics on a device?
- I cannot start diagnostics. The 'Start testing' button is not available.
- I cannot start diagnostics. The device icon goes to "INSTALLING" status, but right after that to "UNINSTALLING" status.
- I get "Unable to Verify" error message when trying to establishing trust for the diagnostics app.
- Is it possible to re-run some of the diagnostics tests if they do not pass?
- Mobile Diagnostic application fails to install first time on Android devices
- Mobile Diagnostics and Erasure Doesn't Detect Brother Label Printer
- Volume Key, Silent Key and Screen Lock key tests are not functioning correctly with iOS 15
- What do I need to get started with diagnostics?
- What if an iOS device is protected with passcode?
- What needs to be done for the devices before running diagnostics?
- Why do I get a "Out of resources" message when connecting more mobile devices