FAQ

- Are Atom processors supported by Blancco Drive Eraser?
- Are M.2 SSDs supported in Blancco Drive Eraser?
- Can I run Blancco Erasure Software in Windows?
- Discrepancy between Blancco reported disk health status, and health status reported by other 1st party and 3rd party tools
- Does Blancco Drive Eraser support drive hot swapping (or hot plugging)?
- Drive Eraser boot process stopped with an error "This kernel requires an x86-64 CPU, but only detected an i686 CPU. Unable to boot - please use a kernel appropriate for your CPU"
- How are bad sectors detected and handled for SSDs or HDDs?
- How many times should an HDD be overwritten?
- How to avoid Blancco Drive Erasure automatic Freeze Lock Removal procedure?
- How to configure and save your Blancco Cloud (or Management Console) credentials to Drive Eraser ISO image
- How to create a Blancco bootable USB from MacOS?
- I need to erase a certain drive from my computer. How can I do it without erasing everything?
- I used the Blancco Drive Eraser and after the erasure my computer boots up to a black screen.
- Is Blancco Drive Eraser able to erase Macs / Apple computers?
- Is it possible to boot Blancco Erasure Software from a USB flash memory drive?
- Is there any self check (verification) method when erasing SSD or HDD?
- Remapped Sectors remain after successful erasure with Drive Eraser
- Report messages related to hidden area handling
- The computer I want to erase has no operating system. What can I do?
- Unsupported Network Adapter
- What are HPAs and DCOs and why do they matter?
- What different hard drive sector block sizes does Blancco Driver Eraser support?
- What is a Bootable Asset Report and what can I do with it?
- What is Blancco Drive Eraser crash report and how can it be saved?
- What is Blancco Drive Eraser issue report and how can it be saved?
- What is Enterprise USB Erasure Enablement and how to use it
- When I start my computer the first thing I see is a Blancco report. How can I remove it?
- Where should I save my erasure reports?
- Which Microsoft Surface Pro devices are supported by Blancco Drive Eraser / Blancco 5
- Why is it challenging to erase SSDs?
- Will Blancco Drive Eraser securely erase an SSD?