# **Management Console**

Managing every IT asset and verifying secure data erasure to adhere to data retention policies and/or regulatory requirements is a challenge for every IT professional. With Blancco Management Console, you can now manage all data erasure licenses, create and modify users and have complete visibility of erasure activities. And, your organization will benefit from a centralized point of data management control with 100% certified, tamper-proof audit reports.

- Product name: Blancco Management Console
- Official Blancco web site link: https://www.blancco.com/products/management-console/
- API content: Blancco Management Console API documentation
- Instructional videos: https://www.blancco.com/resources/videos/
- Related Tools: Management Console Self-Diagnostics Tool

### Access to Product Manuals require customers to log into our Support Portal

#### Blancco Cloud release notes

Blancco Cloud 5.7.0 release notes Blancco Cloud 5.8.0 release notes Blancco Cloud 5.11.0 release notes

## **Knowledge Base articles**

- "Failed to load workflow" when editing or creating a new workflow
- "The transaction log for database 'BMC\_database' is full due to 'LOG\_BACKUP'"
- Blancco Management Console HASP and license related issues.
- Blancco Management Console service and Java related issues
  Blancoo Management Console service and Java related issues
- Blancco Management Console service doesn't start after running Windows updates.
- Building a network boot environment for Blancco Management Console
- Changing Management Console memory allocation
- General information about Blancco Management Console logging
- General instructions for installing a new SSL cert on BMC server
- HASP free Management Console license container clone protection in a virtual environment.

#### Release notes

- Blancco Management Console version 5.17.1 has been released!
- Blancco Management Console version 5.17.0 has been released!
- Blancco Management Console version 5.16.1 has been released!
- Blancco Management Console version 5.16.0 has been released!
- Blancco Management Console version 5.15.1 has been released!
- Blancco Management Console version 5.15.0 has been released!
- Blancco Management Console version 5.14.0 has been released!
- Blancco Management Console version 5.13.2 has been released!
- Blancco Management Console version 5.13.1 has been released!
- Blancco Management Console version 5.13.0 has been released!

## Recently Updated

"Failed to load workflow" when editing or creating a new workflow Jan 10, 2024 • created by Sami Purho

How to export a summary report

Sep 15, 2023 • created by Sami Purho

General instructions for installing a new SSL cert on BMC server

Jul 11, 2023 • updated by Andrew Skinner • view change

Installing CA signed certificate to authenticate Management Console AD integration via LDAPS

Jul 11, 2023 • updated by Andrew Skinner • view change General information about Blancco Management Console logging

Feb 13, 2023 • updated by Ossi Nissinen • view change