Wi-Fi test always fail with some Android devices?

Created date	Updated date	Affects version	Fix version
15 Feb 2017	12 May 2020	Mobile Diagnostics and Eraser - all versions	N/A

Problem

With certain Android devices running on Android version 6.0, the Wi-Fi diagnostics test always fails even though the it is known to work.

Solution

As a workaround, enable the GPS/location service with high accuracy mode which should allow the user to successfully complete the Wi-Fi diagnostics test.