

# Can an Apple device be erased if it is locked by passcode?

Created date	Updated date	Affects version	Fix version
16 Feb 2017	12 May 2020	Mobile Diagnostics and Eraser - all versions	N/A

## Description

Yes, an Apple device can be erased even though it is locked with an access code/passcode.

If the device is locked with an access code, Blancco Mobile Diagnostics and Erasure software automatically bypasses the access code by putting the device in recovery mode. This saves a lot of time since the user does not have to do this manually.

The manual process is described in Apple's documentation here: [If you can't update or restore your iPhone, iPad, or iPod touch](#)