Web Store FAQ

Web Store FAQ articles deal with problems that are related to the products purchased from the Blancco Web Store.

- For how long are the products purchased from Blancco web store valid?
- I am unhappy with my Blancco web store purchase and I would like to have a refund
- I do not have an Internet connection available. Am I able to use Blancco Erasure Software products?
- I noticed that your web store is not selling Blancco LUN Eraser or Blancco Virtual Eraser. Where can I buy these products from?
- I purchased a license for Blancco Drive Eraser/Blancco Mobile Device Eraser, erased a system/mobile device and now I seem to be out of licenses. What is wrong?
- Ich bin mit meinem Kauf im Blancco Webshop unzufrieden und möchte eine Rückerstattung erhalten.
- Is an Internet connection required for activating/using products purchased from Blancco web store.