Booting Blancco Drive Eraser fails on HP Z4 G4 Workstation

Created date	Updated date	Affects version	Fix version
15 Mar 2021	15 Mar 2021	Drive Eraser - All versions	N/A

Problem

Booting Blancco Drive Eraser fails on HP Z4 G4 devices when the screen turns black and the device shuts itself down.

Cause

The issue seems to be caused by some incompatibility between the Drive Eraser and UEFI boot mode of this device.

Resolution

In order to boot the Drive Eraser successfully, within the BIOS change the boot option from UEFI to Legacy and change "Legacy Support and Secure Boot" to "disable" under the "Advanced / Secure Boot Configuration" settings.