# **Clear Device cards from Blancco Mobile Device Diagnostic and Erasure UI**

Created date	Updated date	Affects version	Fix version
26 Aug 2021	01 Sep 2021	Mobile Diagnostics and Erasure - 4.8.1	Mobile Diagnostics and Erasure - 4.9

# Description

Blancco Mobile Diagnostic and Erasure 4.8.1 version device cards behavior has changed. On Blancco Mobile Diagnostic and Erasure 4.8.1 device cards are more sticky on the user interface. Once the device process is ready, either the user has to use 'x' button to remove a device card from UI or use dismiss option via Execute button to remove multiple device cards at once.

The change in Device card feature has an affect to following items in Blancco Mobile Diagnostic and Erasure 4.8.1 version:

Workflow:

- Send Report item.
  - Send Report item will send a report to Management Console/cloud.blancco.com.
  - ° Report is shown as an unprocessed report in Blancco Mobile Diagnostic and Erasure Reports view.

+	SEND REPORT	
SEND REPORT	Create a new report or update the existing one. Send report: Send separate reports: Clear report:	

#### Settings:

- General
  - "Autosend reports to Blancco Management Console when cable is disconnected"
- Printer
  - ° "Number of labels to be printed when device is removed after erasure"
  - "Enable custom printing"
    - Remove

Blancco Mobile Diagnostic and Erasure 4.8.1 Send and Print actions under settings are done when the device card is removed.

On Blancco Mobile Diagnostic and Erasure 4.8.0 and older above actions are done when the device is disconnected.

## Step by step instructions

### For removing Device card user can either:

• Remove Device card from Blancco Mobile Diagnostic and Erasure UI by Pressing "x" on the device card.



• Remove Multiple dismissed devices from the UI via Execute button.



In order to have "Execute, allow bulk dismiss" option available in Execute button the option has to be enabled from system settings.

### 1. To access system settings press gear icon from login screen.

blancco Mobile Diagnostics and Erasure	
Login	۹
user	

# System settings

- Set Network
- Set Proxy
- Set Network Test
- · Set Time and Date
- Synchronization Service
- Storage Cleanup
- Admin Control
- Display
- Browser
- Preconfiguration
- Updates
- Uninstallation

#### 3. Adjust user permissions; Other Restrictions.

System setting	S	C			
Set Network	Adjust user permissions				
Cot Drova	Default user				
Set Proxy	User permissions				
Set Network Test	Other restrictions	Login screen			
Set Time and Date	Miscellaneous settings affecting given user	1980.0 Contraction of the second			
Synchronization Service	Set to all users				
Storage Cleanup	Android whitelisting:	Γ			
otorage oreanap	Change diagnostics set:	5			
Admin Control	Change erasure standard:	5			
Display	Change process:	6			
Browser	Change processing face:	Ξ			
Bronosi	Confirm version update:	5			
Preconfiguration	Dismiss query at connect:	Ε			
Updates	Execute, allow bulk cancel:	Ε			
Uninstallation	Execute, allow bulk clear Prolog KV-store:	E			
Oninstallabon	Execute, allow bulk dismiss:	Ξ			
	Execute, allow bulk shutdown:	E			
	Execute, allow select devices that failed to process:	Ε			
	Execute, allow select processed devices:				
	Ignore SIM removal:	Γ			
	Modify sheet view:	Ξ			
	Set USB controller limits:	5			

Admin control

## Input admin password

#### 4. Enable "Execute, allow bulk dismiss".

System settings	Adjust user permissions		8	
Set Proxy	Default user User permissions		÷	
Set Network Test     Set Time and Date	Other restrictions	Login screen		
Synchronization Service	Set to all users			
Storage Cleanup	Android whitelisting:		$\checkmark$	
Admin Control	Change diagnostics set:		V	
Display	Change process:		V	
Browser	Change processing face:		<ul><li>✓</li></ul>	
Preconfiguration	Confirm version update: Dismiss guery at connect:		<ul> <li>✓</li> <li>✓</li> </ul>	
Updates	Execute, allow bulk cancel:		V	
Uninstallation	Execute, allow bulk dismiss:		V	
	Execute, allow black shalldown.			
	Execute, allow select devices that failed to process: Execute, allow select processed devices:		V	
	Ignore SIM removal:			
	Modify sheet view: Set USB controller limits:		<ul> <li>✓</li> <li>✓</li> </ul>	
	A	pply OK	Cancel	