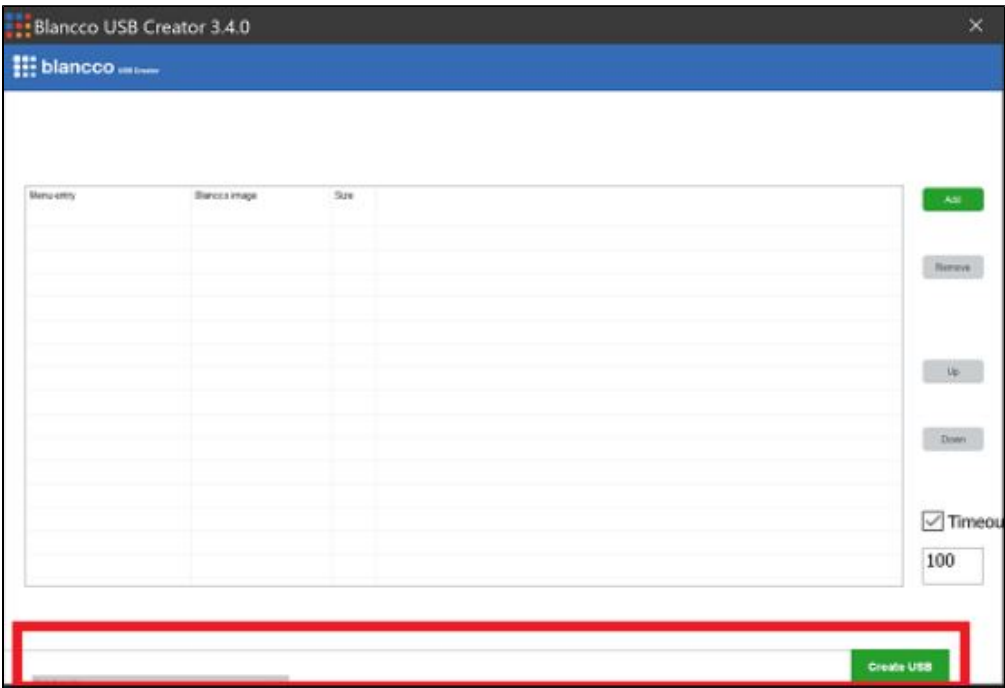


USB Creator user interface not fully visible on a high resolution display

Created date	Updated date	Affects version	Fix version
17 Sep 2021	17 Sep 2021	USB Creator - All versions	N/A

Problem

When using Blancco USB Creator Tool with a high resolution display the user interface may get improperly scaled and cause the very bottom part of the user interface not being visible on the application (section highlighted in red on below screenshot).

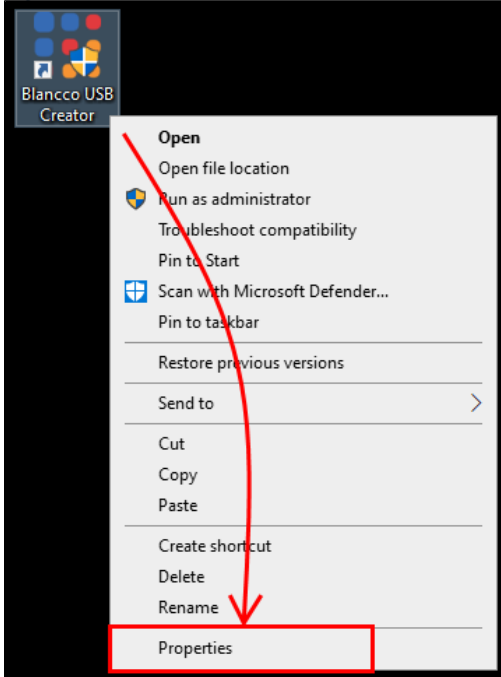


Resolution

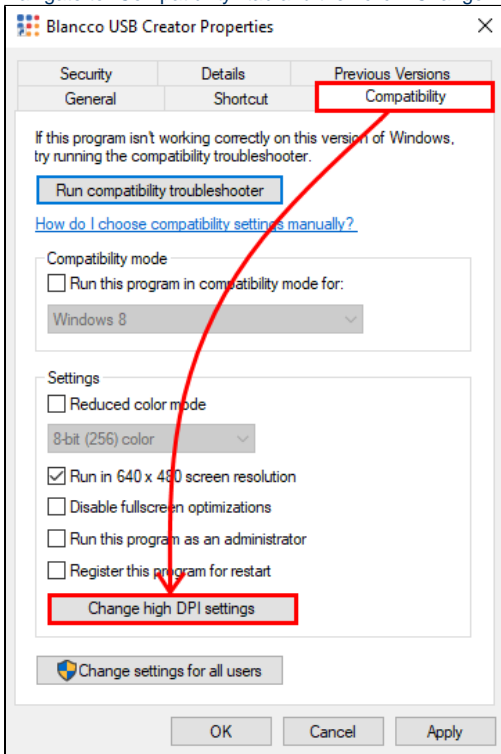
The issue can be mitigated by changing application properties and making sure that the system is responsible for performing the scaling of the user interface.

Follow below steps to achieve this:

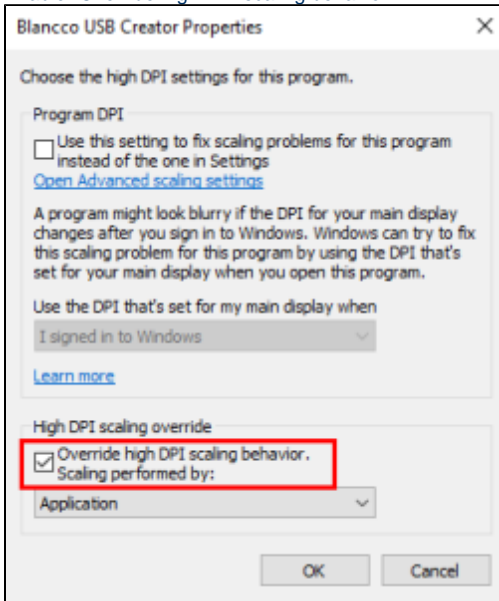
1. Right-click on the USB Creator executable and select "Properties" option.



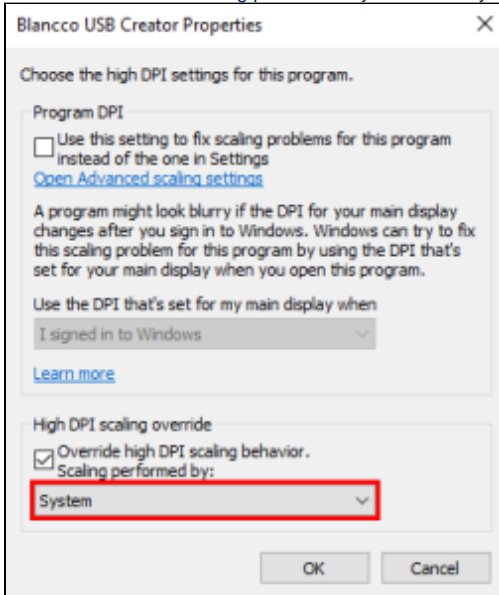
2. Navigate to "Compatibility"-tab and then click "Change high DPI settings".



3. Enable "Override high DPI scaling behavior".



4. Make sure that the "Scaling performed by" is set to "System".



5. Click "OK" to save the settings.