# Drive model is shown as SandForce{200026BB} and capacity of 33KB

| Created date | Updated date | Affects version | Fix version |
|---|---|---|---|
| 18 Oct 2021 | 18 Oct 2021 | Drive Eraser - All versions | N/A |

## Problem

After the Drive Eraser user interface has finished loading the drive that is detected is shown as having a model of SandForce{200026BB} and a capacity of 33KB.

Blancco erasure report will list the drive as shown below:

| | | | |
|---|---|---|---|
| **Disk:** | Vendor: Unknown | Model: **SandForce{200026BB}** | Serial: **1** |
| | Size: **33KB** | Bus: **SATA/SSD** | Sectors: **64** |
| | HPA: **Doesn't exist** | DCO: **Doesn't exist** | Remapped Sector(s): **0** |
| | Health Status: **N/A** | | |

## Cause

This is caused by a known issue within the SandForce SF2000 series controller chip used on certain makes/models of SSD and NVMe drives which can occur after the system the drive is in has been in hibernation or sleep mode for a period of time.

## Resolution

As this behavior is caused by a firmware issue within the SandForce SF2000 controller chip it is necessary to apply a firmware update containing a fix.