Mobile Device Lock matrix

Blancco Mobile	Erase	Diagnose	Notes / Disclaimers
iOS Pin Lock	Y	Y	Once an erasure has been performed, diagnostics can also be performed.
Android Pin Lock	N*	N*	*We are able to achieve erasure and diagnostics in some situations on Samsung devices, however it is likely that this would fail due to other locks that may be present on the device.
FMiP	Y	N	Ability to erase for security purposes, but iOS device will lock once activated
FRP (Google Lock)	Y*	Y*	*If device is activated the device can be erased and diagnosed. If the device is not activated (at the hello screen) we cannot erase or diagnose.
MDM	Y	N	We are able to erase in this state, however we will not bypass the MDM password requirement for diagnostics. Possible lost or stolen device
Apple DEP	Y	N	We are able to erase in this state, however we will not bypass the MDM password requirement for diagnostics. Possible lost or stolen device
Rooted Devices	Y	Y	Since Rooted devices gain root access to Android, this gets into firmware and Blancco can't guarantee data isn't still present.
Jailbroken Devices	Y	Y	Since Jailbroken devices gain root access to iOS, this gets into firmware and Blancco can't guarantee data isn't still present.
SIM Lock	Y	Y	No issues
Blackberry Pinlock	Y	N	True for Blackberry OS (not true for Blackberry devices running Android OS)
eSIM	Y	Y	This is applicable for iOS eSIM only.
Windows Pinlock	N	N/A	Not able to do erasure