General Support Articles

General Topics

- How can Blancco software help make your organization HIPAA compliant?
- How I can verify Blancco ISO image integrity?
- I have a technical issue, how do I contact the Technical Support?
- Why can't I log into support.blancco.com with my cloud.blancco.com account login (and vice-versa)?

Evaluation (Blancco Drive Eraser evaluation)

Content by label

There is no content with the specified labels

License Activation

- How to check license information from a HASP-key using LDK /EMS licensing?
- Java related issues: Missing API components
- Offline EMS license activation to a HASP key
- Offline EMS license activation with Blancco Management Console
- Online EMS license activation to a HASP key
- Why does the HASP tool show nothing or -1 for licenses on my HASP key?

Support Documentation

- Blancco End User License Agreement
- Blancco Product Support Lifecycle Policy
- Portal Quick-start Guide
- Reporting a software vulnerability
- Technical Support Handbook