

General Support Articles

General Topics

- [How can Blancco software help make your organization HIPAA compliant?](#)
- [How I can verify Blancco ISO image integrity?](#)
- [I have a technical issue, how do I contact the Technical Support?](#)
- [Why can't I log into support.blancco.com with my cloud.blancco.com account login \(and vice-versa\)?](#)

License Activation

- [How to check license information from a HASP-key using LDK /EMS licensing?](#)
- [Java related issues: Missing API components](#)
- [Offline EMS license activation to a HASP key](#)
- [Offline EMS license activation with Blancco Management Console](#)
- [Online EMS license activation to a HASP key](#)
- [Why does the HASP tool show nothing or -1 for licenses on my HASP key?](#)

Evaluation (Blancco Drive Eraser evaluation)

Content by label

There is no content with the specified labels

Support Documentation

- [Blancco End User License Agreement](#)
- [Blancco Product Support Lifecycle Policy](#)
- [Portal Quick-start Guide](#)
- [Reporting a software vulnerability](#)
- [Technical Support Handbook](#)