

Erasing Microsoft Surface Pro

To erase a Microsoft Surface Pro device (using a version older than v6.3.0 *):

1. Plug in a USB keyboard to the device.
2. Power on the device and let it boot to the Windows login screen.
3. Press the power icon on the bottom right corner of the screen. Hold down left shift key and select restart.
4. The device should reboot into a blue "Choose an Option" screen
5. Select "Troubleshoot" -> "Advanced Options" -> "UEFI Firmware Settings" -> "Restart".
6. UEFI firmware setup screen should show up. Make sure that "Secure boot control" is disabled and save the settings.
7. Shut down your Surface.
8. Insert the bootable USB drive into the USB port on your Surface.
9. Press and hold the volume-down button on Surface.
10. While holding down the volume-down button, press and release the power button.
11. The Microsoft or Surface logo appears on your screen. Continue to hold the volume-down button. Release the button once spinning dots appear beneath the logo.
12. Follow the on-screen instructions to boot from your USB drive.

To boot your Surface Pro 4 and 5 devices, perform the following steps:

1. Plug in your bootable USB media.
2. Hold the volume-up button and then press the power button once while still holding the volume-up button.
3. Keep holding the volume-up button until the Surface UEFI screen displays.
4. From here select Boot Configuration and drag USB storage to the top, select Exit and then select Restart Now.
5. You should now boot from the attached USB device.

NOTE: If the system gets stuck at the Windows screen and will not continue booting from the USB, ensure that the Surface keyboard is not connected to the device.

* Starting with Blancco Drive Eraser v6.3.0, the UEFI Secure Boot is fully supported. BDE will be able to boot on the machine whether the Secure Boot feature is enabled or not. Supports CD and USB booting only. Requires Blancco USB Creator v3.2.0 or higher.