Apple M1 erasure- Connection with server failed with error 403

Created date	Updated date	Affects version	Fix version
14 Dec 2022		Drive Eraser for Mac - 2.7 and older	Drive Eraser for Mac - 2.8

Problem

Starting an erasure with Drive Eraser for Mac end up with a "Connection with server failed with error 403" error message.

Cause

This issue occurs when the macOS local time is incorrectly set.

Resolution

To resolve the issue it is recommended to check and update the system time, you can do it from the terminal by running the following command:

sudo ntpdate -u pool.ntp.org

In case the "ntupdate" command is not recognized, you may need to use below command instead:

sudo sntp -sS pool.ntp.org

This procedure will be included within the erase_mac helper script on an upcoming release of Drive Eraser for Mac after which this error should not be encountered anymore.