

# Apple M1 erasure- Connection with server failed with error 403

Created date	Updated date	Affects version	Fix version
14 Dec 2022		Drive Eraser for Mac - 2.7 and older	Drive Eraser for Mac - 2.8

## Problem

Starting an erasure with Drive Eraser for Mac end up with a "Connection with server failed with error 403" error message.

## Cause

This issue occurs when the macOS local time is incorrectly set.

## Resolution

To resolve the issue it is recommended to check and update the system time, you can do it from the terminal by running the following command:

```
sudo ntpdate -u pool.ntp.org
```

In case the "ntupdate" command is not recognized, you may need to use below command instead:

```
sudo sntp -sS pool.ntp.org
```

This procedure will be included within the erase\_mac helper script on an upcoming release of Drive Eraser for Mac after which this error should not be encountered anymore.