How to confirm your Blancco Management Portal erasure client endpoint details?

Created date	Updated date	Affects version	Fix version	
21 Mar 2023	21 Mar 2023	Management Portal	N/A	

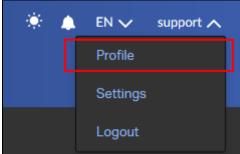
Description

In order for the Blancco erasure clients to communicate with Blancco Management Portal the communication settings needs to be set appropriately.

This page will provide guidance on how to identify the erasure client endpoint and other communication settings required by Blancco erasure clients.

Step by step instructions

- Navigate into the Blancco Management Portal and login using your personal credentials
 Go into the top right corner, click on your account name and select "Profile"



3. Under the "Erasure client settings" section locate "Endpoint" and "Port" fields

Profile				
Username:	support@blancco.com			
Name:	Blancco Support			
Email:	support@blancco.com			
User Identifier:	Annala an tales e alaman G			
Created:	13 Feb 2023			
Modified:	13 Feb 2023			
Customer details				
Customer name:	Blancco			
Customer Identif	ier: Anacheitaiteil eifiliaineachtaiteiteil 🖞			
Active	Yes			
Access expiratio	n: Never			
Erasure client settings				
Endpoint: http	s://classic.eu-west-1.blancco.cloud ြ			
Port: 443				
API settings				
Endpoint: http	s://api.production-eu-west-1.blancco.cloud/v1			
Port: 443				
Status setting	IS			
Active	Yes			
Access expiration	n: Never			

4. When configuring the erasure client settings use the "Endpoint" as the hostname and "Port" as the communication port