

Blancco Drive Eraser

Created date	Updated date	Affects version	Fix version
23 Mar 2023	24 Mar 2023	Blancco Drive Eraser Blancco Drive Verifier	N/A

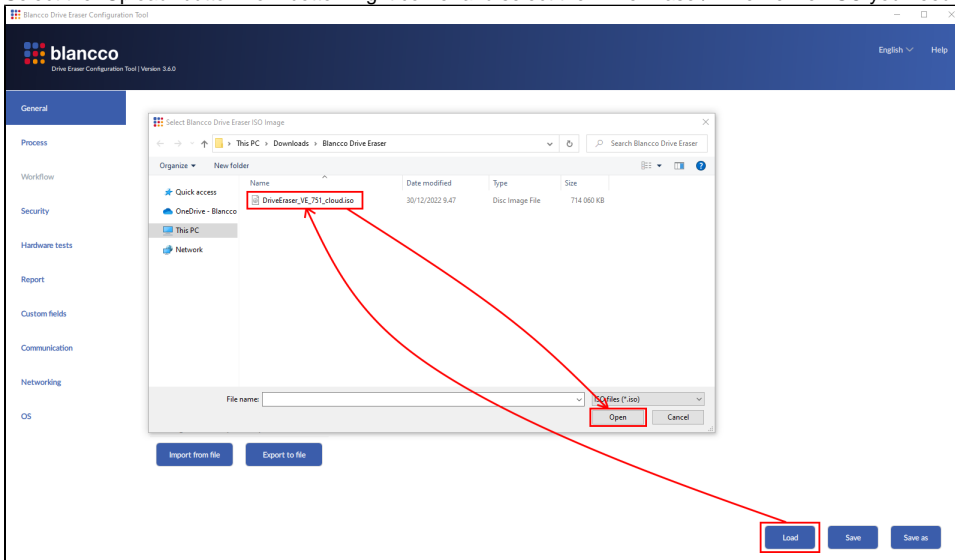
Description

This page will provide step by step instructions on how to update communication settings for Blancco Drive Eraser as well as for Blancco Drive Verifier. Valid communication settings are required for report sending and may be required for license consumption as well.

Step by step instructions

This chapter contains instructions how to update the existing configuration with Blancco Management Portal details to allow future license consumption and report sending to Management Portal.

1. Open Blancco Drive Eraser Image Configuration Tool, if you don't have the tool installed you can acquire it here: [Download: Blancco Drive Eraser Image Configuration Tool](#).
2. Select the "Upload" button from bottom right corner and select the Drive Eraser/Drive Verifier ISO you need to configure.



3. Navigate into "Communication" -tab.
4. Update the "Hostname / IP" field with your Management Portal "Erasure Client Endpoint" and make sure proper port is defined.

Erasure client endpoint is region specific, to find out your endpoint follow the steps provided here: [How to confirm your Blancco Management Portal erasure client endpoint details?](#)

A screenshot of the 'Blancco Management Console' configuration form. The form has the following fields: 'Hostname / IP' with the value 'classic.eu-west-1.blancco.cloud', 'Port' with the value '443', 'HTTPS' with a dropdown set to 'On', 'Username' and 'Password' fields with masked input (dots), 'Timeout (seconds)' with the value '20', and a checkbox for 'Do not validate the remote certificate' which is currently unchecked.

5. If you want to save your user credentials update the "Username" and "Password" fields accordingly with your Management Portal details.
6. Save the changes, use "Save as" if you do not want to overwrite the previous configuration.