

Connecting Removable Media Eraser to Management Portal

To update your existing Blancco File Eraser configuration to work with the Blancco Management Portal follow step provided below.

Created date	Updated date	Affects version	Fix version
23 Mar 2023	30 Mar 2023	Blancco Removable Media Eraser	N/A

Description

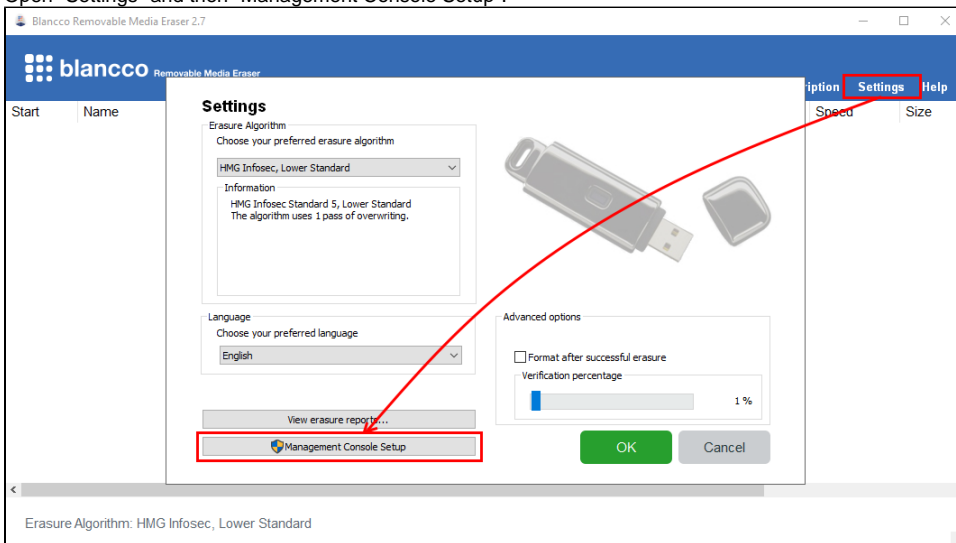
This page will provide step by step instructions on how to update communication settings for Blancco Removable Media Eraser.

Valid communication settings are required for report sending and may be required for license consumption as well.

Step by step instructions

This chapter contains instructions how to update the existing configuration with Blancco Management Portal details to allow future license consumption and report sending to Management Portal.

1. Run the Removable Media Eraser application.
2. Open "Settings" and then "Management Console Setup".



3. Navigate to "Configuration" tab.
4. Update "Server address" with your Management Portal erasure client endpoint followed by colon and the port. Note that for Removable Media Eraser the "https://" prefix is required.

Erasure client endpoint is region specific, to find out your endpoint follow the steps provided here: [How to confirm your Blancco Management Portal erasure client endpoint details?](#)

A screenshot of the 'Management Console Settings' dialog box. It features three input fields: 'Server address' with the value 'https://classic.eu-west-1.blancco.cloud', 'User name' with 'support@blancco.com', and 'Password' which is masked with dots. To the right of these fields are two buttons: 'Test connection' and 'Test licenses'. The dialog has a title bar and a close button.

5. Update your "User name" and "Password" with your new Management Portal credentials.
6. Click "Save"